

### Improved Process

VALUES (What do people want?)

VISION (How will our Region provide it?)

STRATEGY (How do we implement?)

**PLAN** 

**FUND** 

**BUILD** 

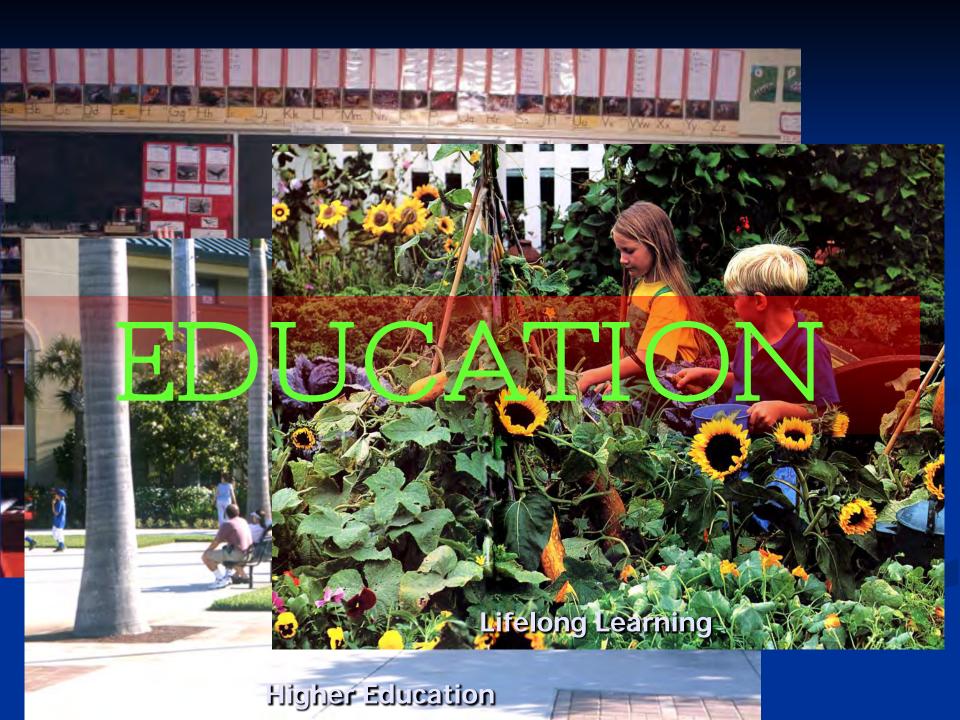
# Regional Visioning Starts with Regional Values

- Nalues are stable and enduring; life's "tides" as opposed to the "waves."
- Nalues are widely shared and create consensus among diverse groups.
- Satisfying ones' values is the foundation of personal decision making.

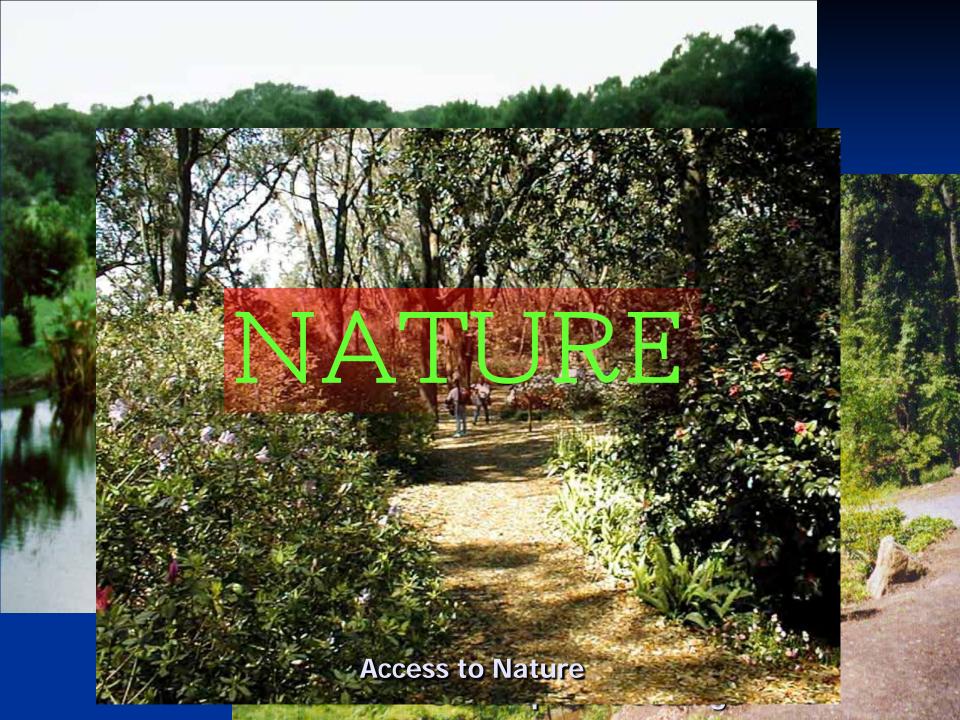
To be sustainable, a region must satisfy the values, hopes, and dreams of present and future residents

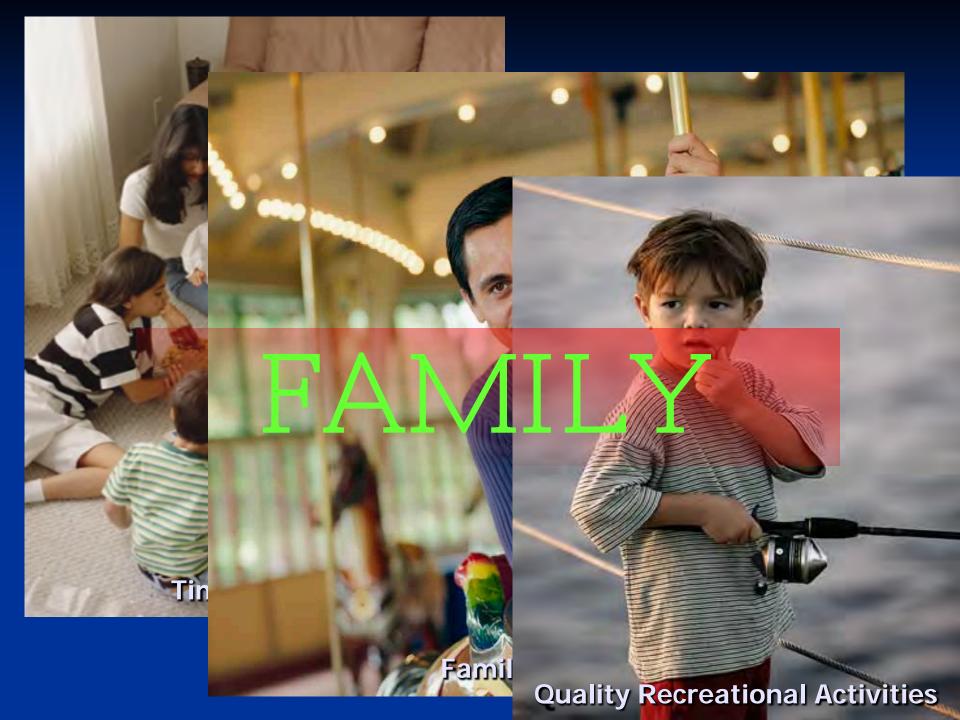
# Values for Creating Great Communities





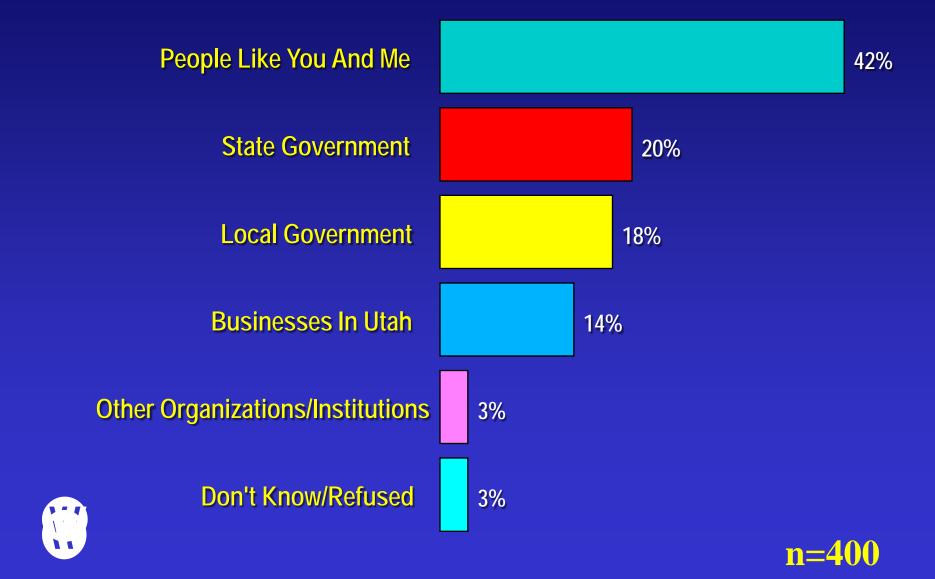






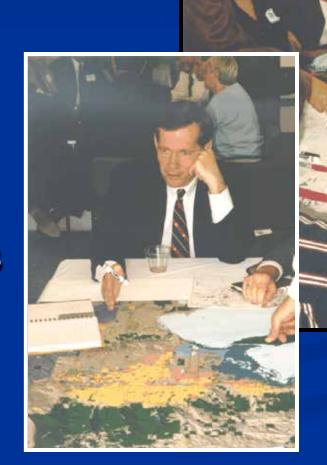


# Who Can Best Deal With Growth Issues?



### **Public Workshops**

Hundreds of meetings with thousands of participants





### Major Public Workshop Findings

- Infill -- Participants preferred greater population numbers in infill areas than new expansion
- Wasatch Back -- Nearly all participants indicated that only minimal development should occur in the Wasatch Back
- Rail Transit -- Rail was seen as an essential component of the region's growth
- Walkable -- Participants expressed a general preference for walkable development



Critical Lands -- Near general consensus that critical lands should be conserved

# Communicating Choices for Regional Growth using VISTA<sup>TM</sup> (Values In Strategy Assessment)



### Research Objectives

There are two primary objectives that underlie this research:

- 1. Identify the shared, core values Utahns associate with quality of life and growth issues
- 2. Translate this "values landscape" into successful action and communications strategy for the Partnership in a way that addresses public concerns, generates consensus among differing groups, and instills support and confidence in public leaders and projects.



### Research Used In-Depth Laddering Technique

•Why are the most important dimensions of quality of live in Utah so important to the people here? consumers?

•What are the most important factors about what makes life great in Utah?

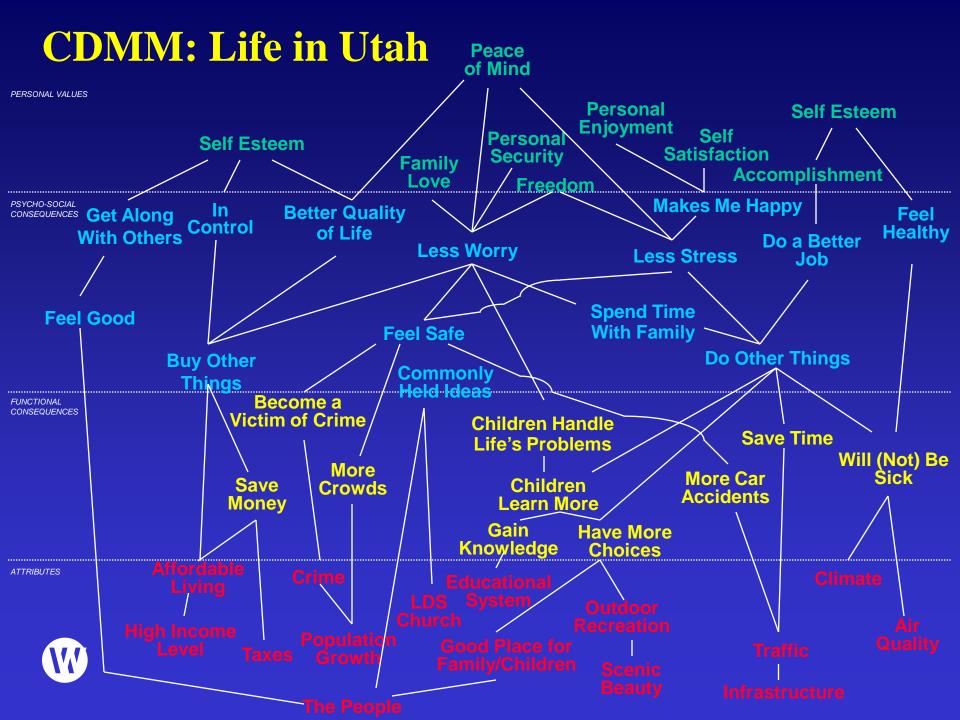
### AUDIENCE **Personal Values** Stable, enduring personal goals **Emotional Consequences** Consequences derived from the attributes or functional consequences **Functional Consequences** Consequences or benefits derived from the traits or beliefs **Attributes** Perceived components that impact quality of life in Utah

HARRIS INTERACTIVE

### **Example of the VISTA Process**

LOGIC	QUESTIONS	ANSWERS
VALUE	Why is it important for you to be more at ease?	"Security and love as a parent" (Family Love)
PERSONAL CONSEQUENCE	What is the benefit to you when you can raise your son in a safe environment?	"Less worry - more at ease" (Less Worry)
	Why is that important to you?	"Raise son in a safe environment" (Feel Safe)
FUNCTIONAL CONSEQUENCE  ATTRIBUTE	Why are the "friendlier people" important to you?  Why did you rate the quality of life in Utah so high?	"Better place to raise family" (Good place for family children)  "People here just seem to be friendlier" (The People)





### **Core Values of Wasatch Front and Back**

The values system along the Wasatch centers around a sense of peace or peace of mind emanating from a feeling of safe haven based on living with people who prize and share a common sense of honesty, morality, and ethics.

- Dominates above all other values orientations
- Supported by dedication to family and providing opportunities and experiences to help children handle life's problems



#### **Core Values of Wasatch Front and Back**

Utah's scenic beauty / outdoor recreation operates POSITIVELY at a secondary level providing diverse opportunities and activities to be with the family, or relax and feel less stress, which contribute to peace of mind, freedom, and enjoyment.

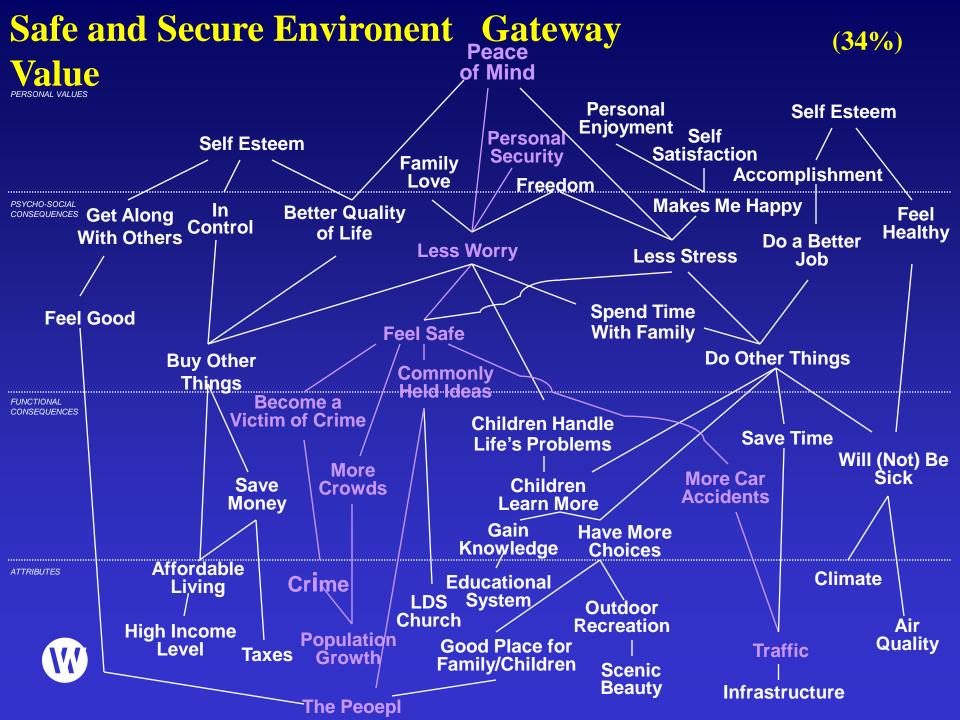


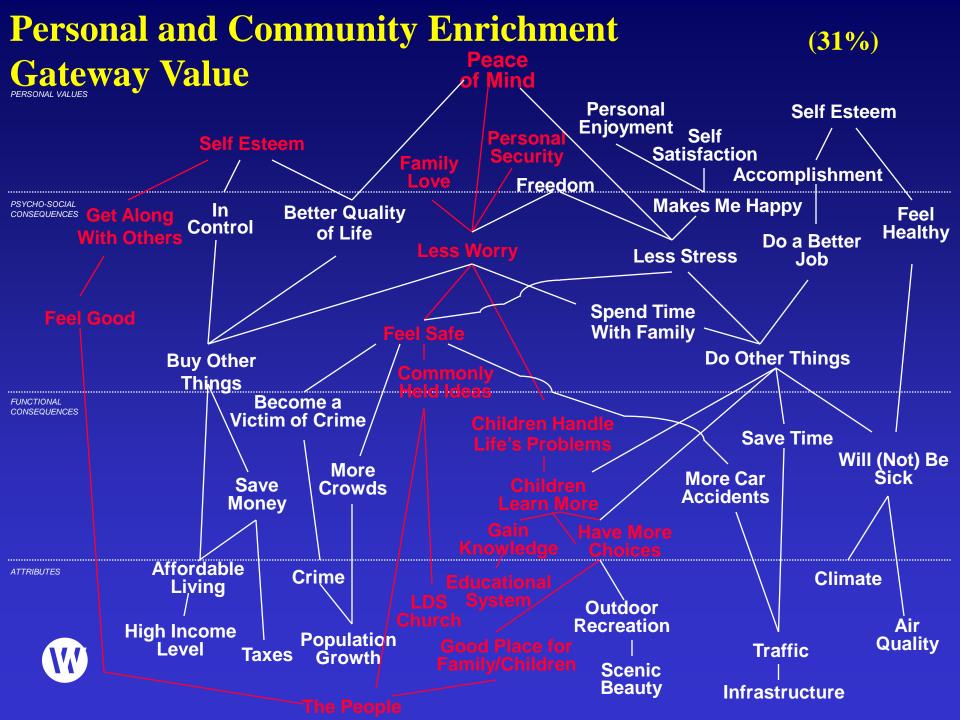
### Core Values of Wasatch Front and Back (cont.)

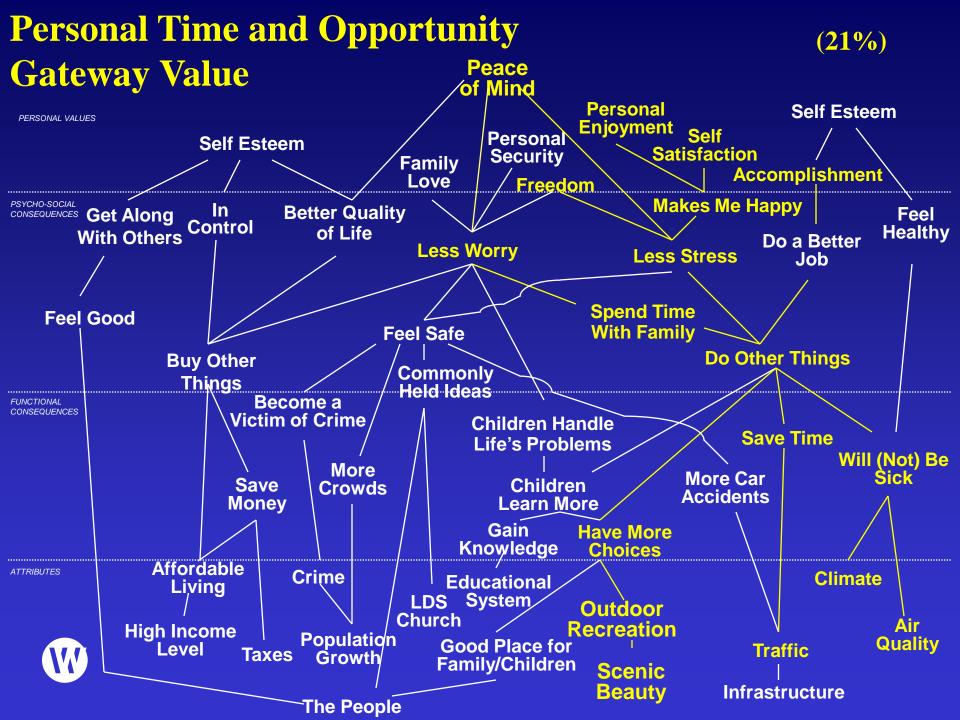
Traffic / infrastructure and crime both operate NEGATIVELY to undermine the core values system

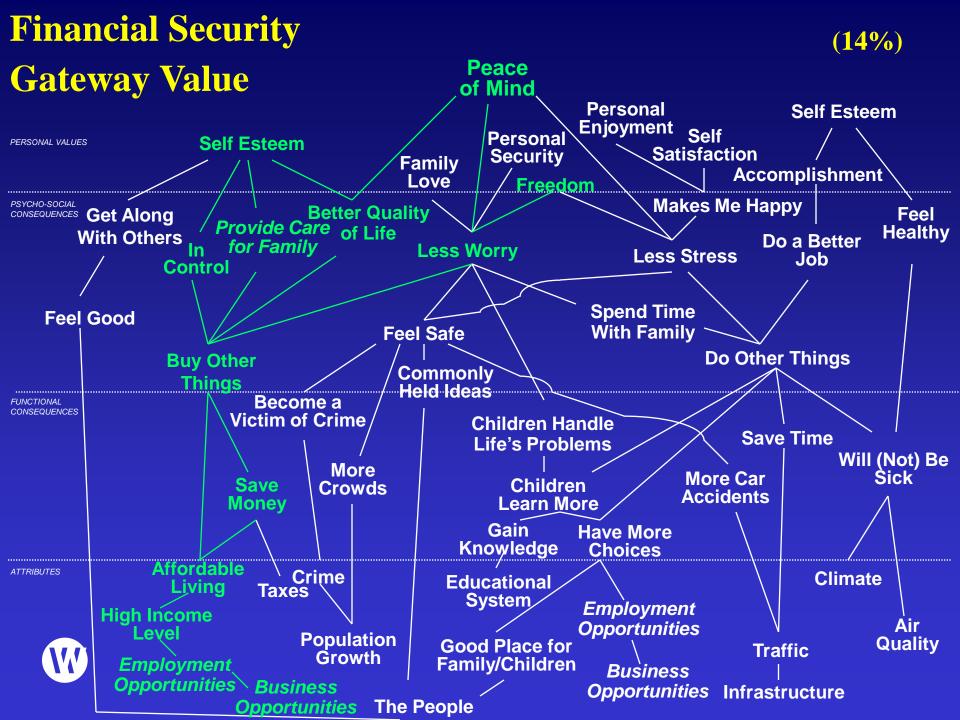
- Neither as strong as the positives of the people
- About the same level of strength as scenic beauty / outdoor recreation











#### **Peace of Mind** Self **Personal Personal** Accomplishment Freedom Security **Enjoyment** Esteem Personal and **Personal Time Safe and Secure Financial** Community and Security **Environment Enrichment Opportunities Business Open Space** Crowding and job **Travel time Learning opportunity** opportunities **School Quality** Income **Crime** Institutions that levels **Leisure activity** foster good values accessibility **Sense of community Affordable** Shared ideas, values, morals living **Natural systems Personal Traffic safety Taxation** health accidents **Cultural Opportunities**



**Envision Wyoming Pathways 2009** Peace of Personal Self mind satisfaction esteem Well being Personal Personal happiness security Personal Accomplishmen Freedom Freedom happiness Spend time with I've done Better quality of family/friends a good job life More worry Healthy lifestyle Makes me happy Can't do other Less (more) stress/ things (Not) Relaxing Can't Less Open Spaces/Great Outdoors provide for worry others Caring and Safe Community Disrupts routine Can't do **Economic Impact** Makes life other things Feel safe harder Can enjoy Kids have a Costs money Takes time better future/ Have fewer the outdoors Sense of Peoplé leave Can be choices opportunities communit **Wyoming** alone Can't earn Children/Family money are safe Must travel Neighbors look out for Less traffic Remoteness each other Open Outdoor Healthcare Shopping is Jobs/Work Less crime/ safer Education spaces recreation Cost of living unavailable inaccessible unavailable People are community neighborly/friendl Does not attract Lack of No environmental / business/industry things to impact system do **Affordable** Small town feeling Weak economy Housing Good Place to Not crowded/Not a lot of People don't move to Wyoming Raise Family people

Pollution\*

Educational

System

No Illegal Immigration

Secluded/Quiet Neighborhood

Neighborly/ Friendly People

#### Superstition Vistas – Three Key Values Orientations Peace of Mind Personal **Happiness** Personal Satisfaction Freedom Get Along Better With Others Personal Security Accomplishment Self Esteem Financial Security Belonging Well Being Better Quality of Life Doing a Good Job as a Parent Affects My Spend Time With Mood Better Community/ Family/Friends Less Worry Society In Control **Less Stress** Children Have a Good Quality of Life Do Other Things Children Become More Career Successful I/Family Will be Safe Healthier Lifestyle Opportunities Lower Taxes/Co Preserve Environment/ st of Living Less Drive Time/ Commute Children Learn Can Go Outdoors/ Do Outdoor Activities Open Space More Less Neighbors Care/ Help Each Other Burden on Services Low Crime/ Less Societal Air Quality/ Less Pollution\* Increasing Population **Problems** Sense of **Family** Jobs/Work A'ir Quality/ Community Oriented Available Adequate Have Family/ Friends Here Less Infrastructure Things are Local/

Close Proximity to Different

Places

Weather

Scenic

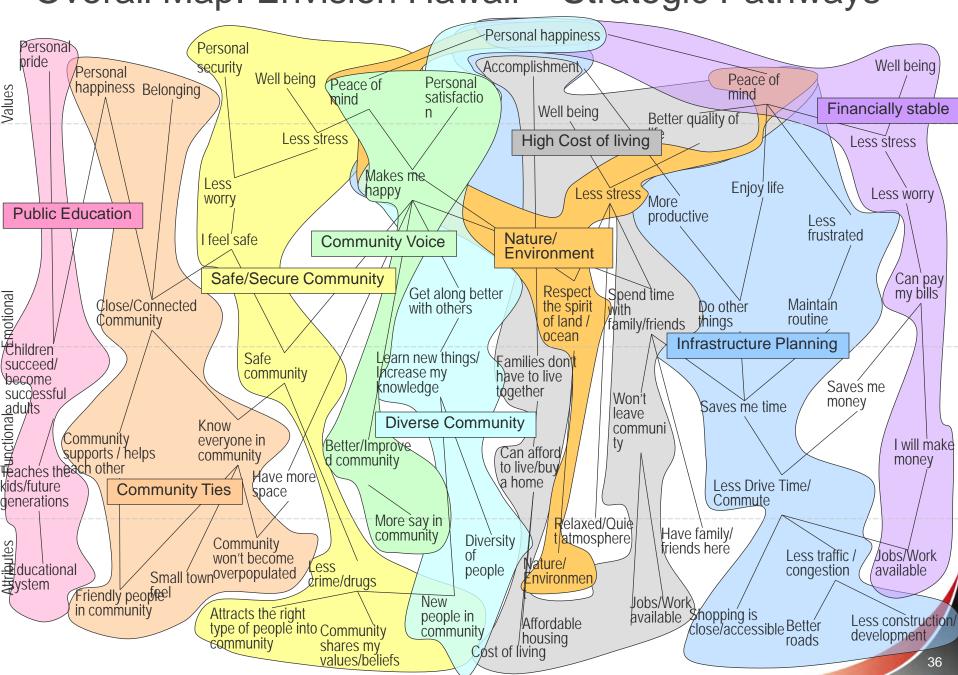
Beauty

Accessible

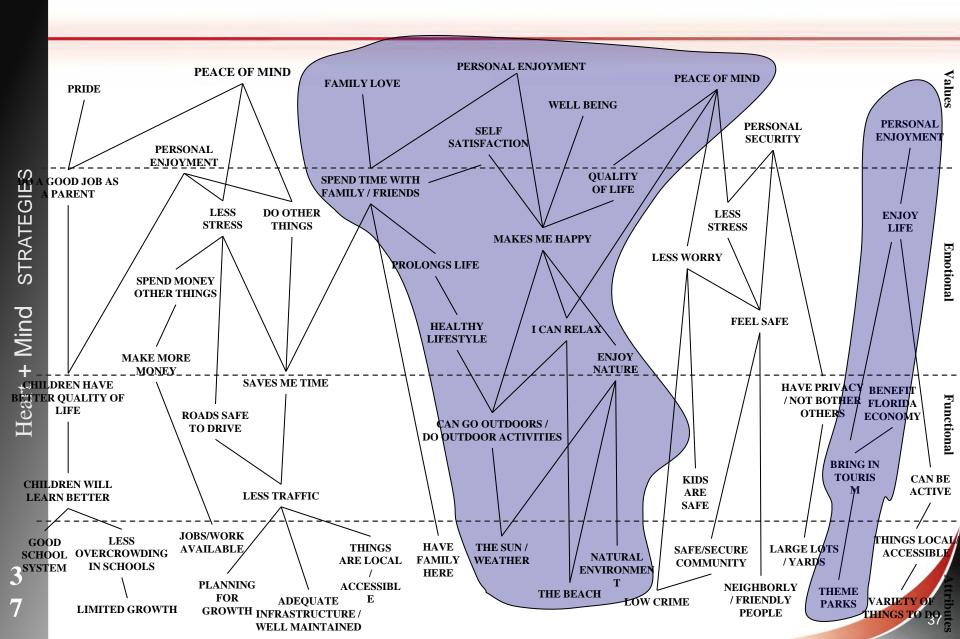
Less

Traffic

### Overall Map: Envision Hawaii - Strategic Pathways



#### **Top of Mind Values Orientations**



#### Convenience

Central Florida

### Being Able to Enjoy Life by Having All the Conveniences of Life Nearby

The neighborhood that I live in is close to the mall, grocery stores, gas easy to get around. I Key Stakeholder can usually get the things stations, friends and family. It's that I want quickly. This allows me to have more time enjoying the things I like to do instead of always driving or being in traffic. Personal Enjoyment Having shopping centers, hospitals, libraries, restaurants near me is very rewarding and basically non stressful. Less Stress I can relax and feel a sense of accomplishment both personal and Do Other Things professional in my life. This makes me feel successful. Saves me time convenience of snops restaurants and The close proximity to everything is what I enjoy most about downtown St. Pete. It allows me to enjoy my surroundings activities in the and not worry about getting there. I can walk to the parks, Tampa Ray Aras movies grocery stores and restaurants. I spend less time in

transit and on gas. This aspect makes me feel relaxed or at

ease

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## Quiet I Like Living In Quiet Neighborhood Where I Can Relax and Feel A Sense of Well Being

My job is just so stressful that Key Stakeholder when I do finally arrive home its just so peaceful and quiet that I'm instantly rejuvenated and at peace with the world. Sense of Well Being Living in my neighborhood is so peaceful and quiet. Living here allows for a person to come home after a busy work day and Feel Less Stress enjoy the comforts of a quiet home. It give you a sense of well being and the benefit is and Calm being well rested and rejuvenated. Can Relax/Rejuvenate The best thing about my neighborhood is definitely the Quiet Neighborhoods peace and quiet. It's easy for me to take a nap or read and write at will. I don't have to contend with party music all the time like at my old house. Knowing I'm a young homeowner who can come home and relax, it gives me a sense of accomplishment and well-being. Central Florida

### **Diversity**

### Diversity of People leads to Tolerance and Greater Sense of Community

This is what America stands for to many people. A sense of community and belongingness no matter what creed or color, gender or religion. We come together for the greater good.

Key Stakeholder

Leading to Greater Sense of Community Personal Security

Tampa is ripe in cultural diversity. If we use the tools given us here we can understand our place in the global society. We need to learn to get along with many and Tampa allows this.

Feel safe
Gives me a greater
Understanding/ Tolerance
of others

Meet different people Expands awareness/ Teaches us about others

Diversity of people living in the Tampa Bay Area

Tampa Bay Area

What I've seen in the last few years has been a major influx of illegal aliens in the area. The street in the area where I grew up used to be called Lock Street which is right down the road from me, now it's called Del Mar Logros and it's just been a cultural shock to everybody around there. As far as people used to take more pride in where they lived. Now that's fallen off because over the years the properties have gone down and a lot of people have kept them for second income properties and they haven't fixed them up.

Heart + Mind

### **Housing Costs**

Because of Rising Insurance Costs I'm Not Sure That I Can Afford to Stay In The Area

I choose to grow older and I have to think about my children's children and if this is where they are going to be born there has to be somewhat of an opportunity for things for them. It's nice to have money and build beautiful half million dollar homes and what have you but there has to be something there for the future.

That stresses the hell out of me.

Key Stakeholder

Low Self Esteem No Peace of Mind

Makes Me Worried/ Stressed Not In Control

Drains My Budget / Affects Me Financially

Rising Insurance Costs
Property Taxes
Affordable Housing

We are unhappy with how much we have to pay in property taxes and insurance. It really hurts our budget. We would be saving more for our retirement or perhaps investing if they weren't so high.

Central Florida



### **Envision Utah**

Attitudes and Perceptions of Growth

Presented by

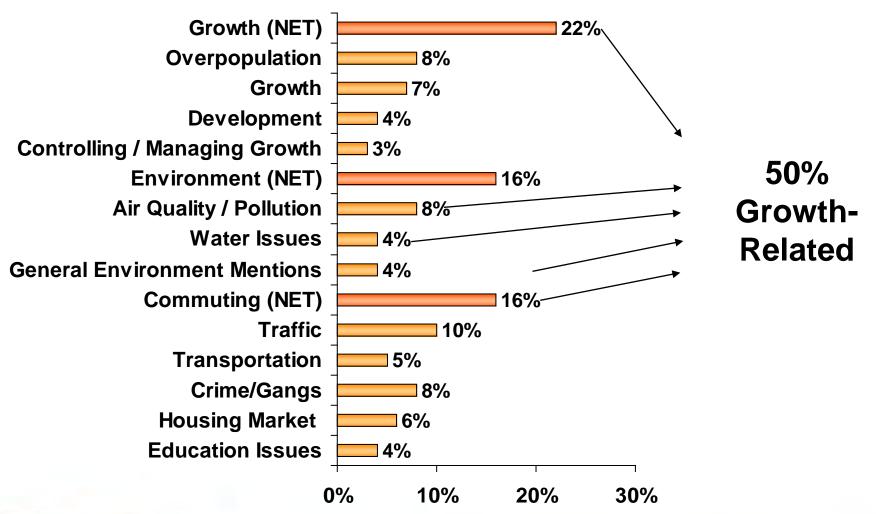
**Dee Allsop** 

**Gretchen Comey** 

November 2007

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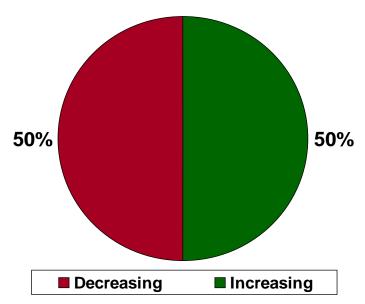
# Growth Cited Individually, But Half Of All Mentions are Growth-Related Issues



Q580. What would you say is the most important issue facing the Wasatch Front Region at this time? By this we mean Salt Lake, Utah, Weber, and Davis Counties. Please tell me the **one** issue that you, yourself, are most concerned about living in this area.

# Utahns Divided On Future Quality Of Life For Children And Grandchildren

1996: **48%** / 52%



#### Residents more likely to think quality of life will increase:

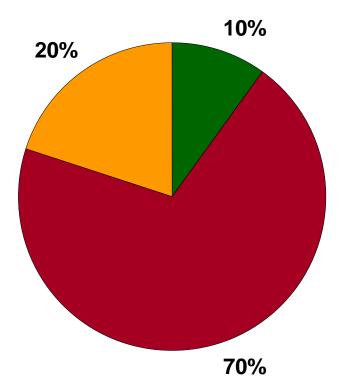
- Believe farming/ranching need to decline (70%)
- Believe that growth should be encouraged (68%)
- Future (60%) or Recent (57%) home buyers
- Ages 18-34 (59%)
- Live in Urban (56%) areas
- Likely to move in the next 5 years (54%)
- Males (54%)

#### Residents more likely to think quality of life will decrease:

- Believe growth should be managed or limited (74%)
- Live in Rural (70%) areas
- Believe farming/ranching are critical (59%)
- Likely to move in the next 5 years (55%)

- Ages 55+ (61%)
  - Past (54%) home buyers
  - Females (54%)

#### Focusing On Growth Drastically Changes Quality of Life Speculations In The Future



"Traffic is already increasing and causing trouble. Whenever the cities get bigger, crime rises. I don't see much good coming from the growth, and plenty of negatives. "

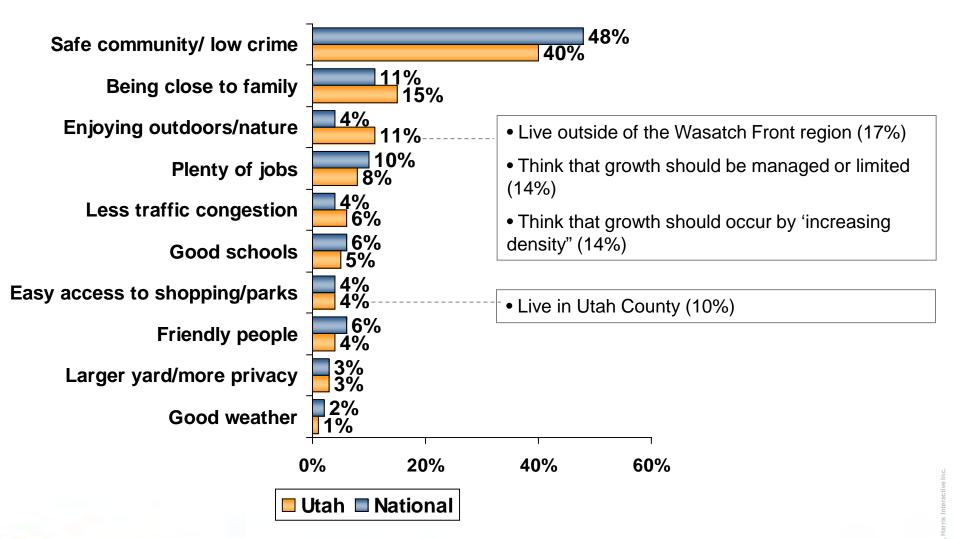
"I think that the more people that move here the more the quality of life will decrease because there will be more crime, pollution, traffic, less jobs and it will lose it's friendly environment because there will be so many people that people will stop caring so much about each other. "

"Neither. More people may be a downside but the businesses and money that brings will be a good. I'm hoping it evens it out."



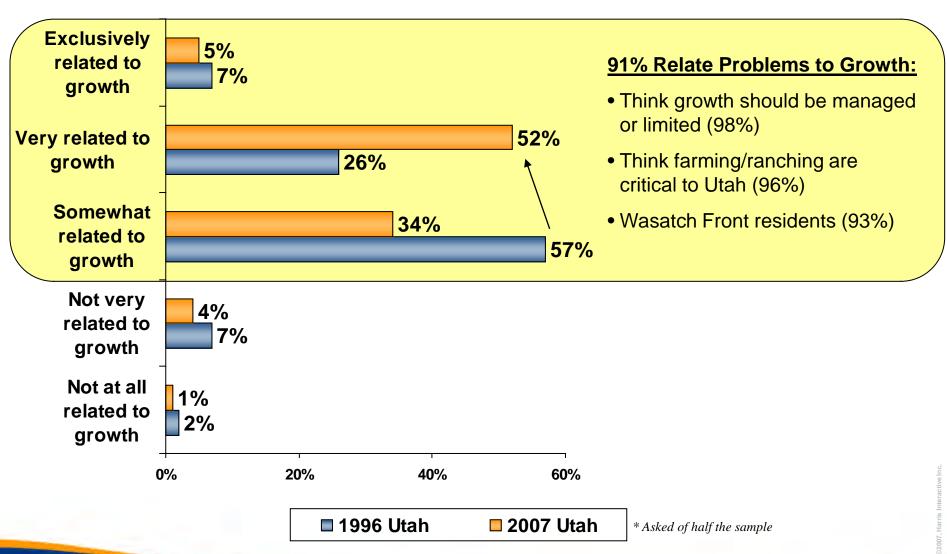
As you may or may not know, this region is one of the fastest growing in the nation. By the year 2050, the population is projected to double, adding another 2 million people to the Wasatch Front region. Now, understanding that this is a fact of life in the Wasatch Front region, I would like you to think about your life 5-10 years in the future. Based on what is happening in your region and in your neighborhoods, for you personally, do you see your quality of life in the Wasatch Front region increasing or decreasing five years in the future?

#### A Safe And Secure Community Is Most Important



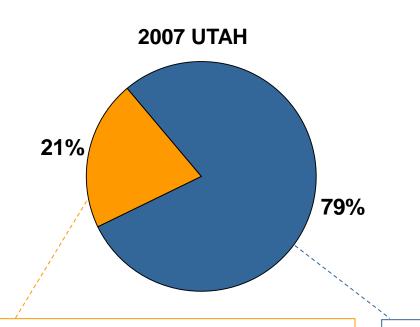
Q575 When we talk to people nationally, they mention several factors that impact their quality of life. When you think about your quality of life in the region where you live, which one of the following factors is most important to you personally?

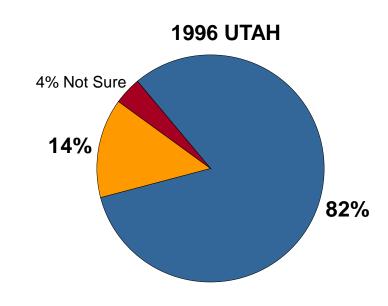
# Challenges and Problems In Utah Are Increasingly Attributed to Growth



Q616. The state of Utah faces many challenges and problems today, and many causes underlie these challenges and problems. In your opinion, are the problems Utah faces:

#### Utahns Incorrectly Believe Growth Coming From Outside





#### **New Births:**

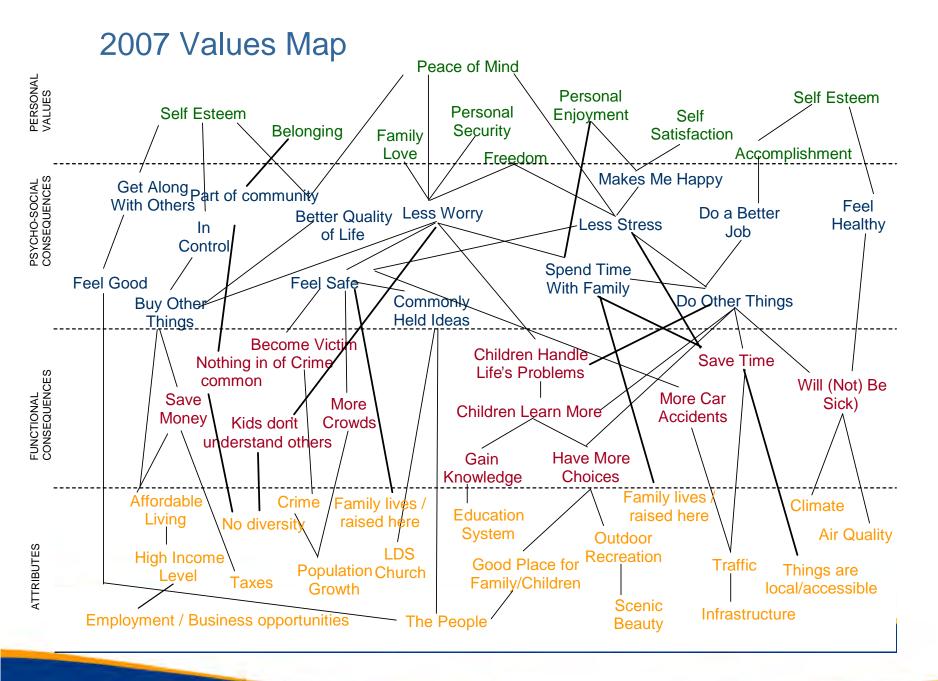
- Single (32%)
- Live in Salt Lake County (28%)
- Prefer growth occur in existing communities, increasing 'density' (26%)

#### **People Outside Moving In:**

- Prefer growth happen by creating new town centers (89%)
- Married (83%)

■ People outside moving in ■ New births within the state

630. Based on what you have heard or read, which of the following do you think is the primary cause of the recent population growth in Utah?



#### Safe & Secure Still Dominant Pathway

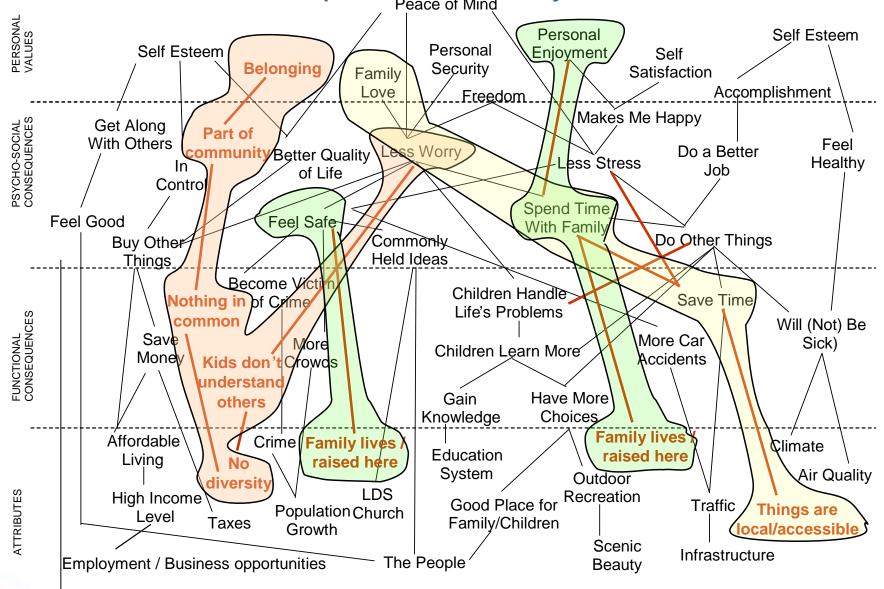
**Enrichment** 



**Priorities** 

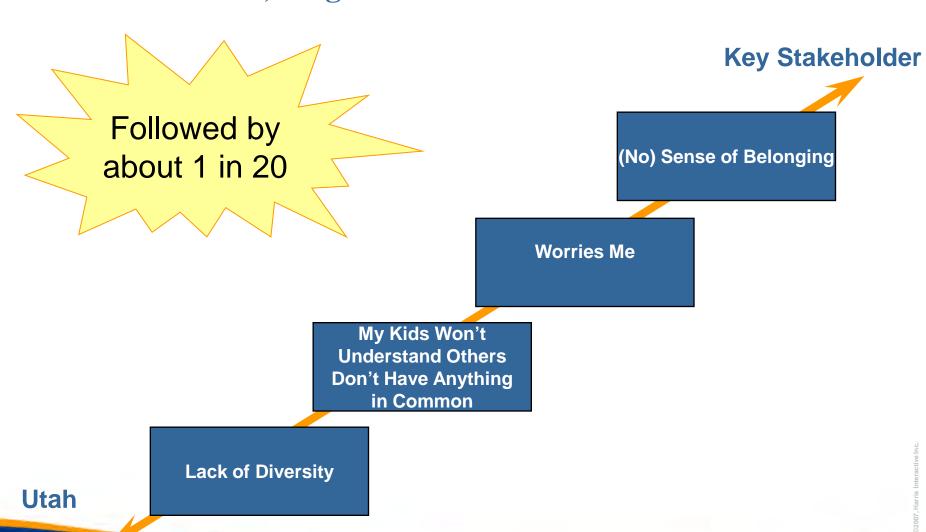
2007

1996



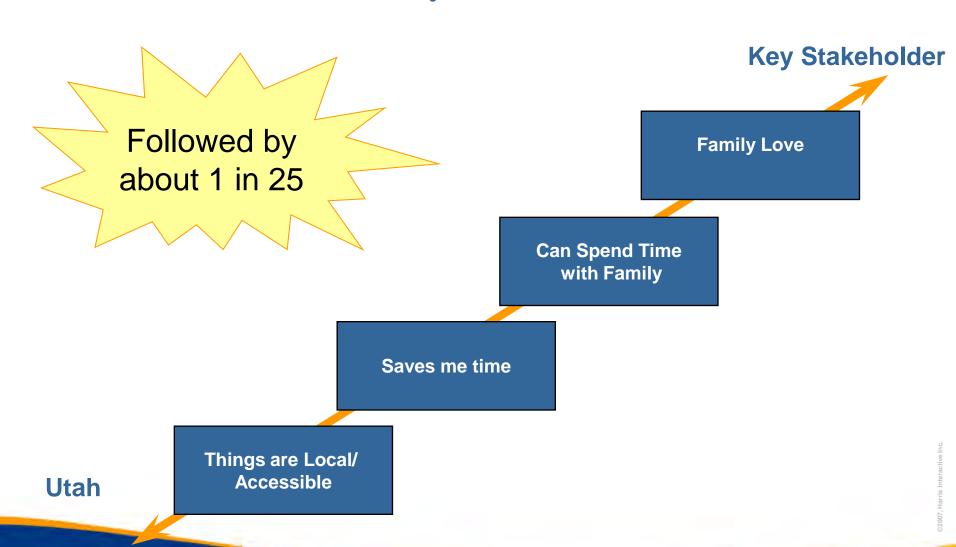
#### **Key Message Strategy**

Because of a lack of diversity, my kids may not understand different cultures, religions or races and this concerns me.



#### **Key Message Strategy**

Being Able to Enjoy Life by Having the Conveniences of Life Nearby



#### Discrete Choice Model Introduction

- § A "discrete choice model" (DCM) is a mathematical representation of consumer preferences for different product or service features and levels.
- The model is developed from observations of consumer choices in real or simulated purchase situations.
  - The discrete choice "experiment" presents buyers with several choice tasks or buying situations.
- The DCM in this survey was generated from 7 attribute categories:
  - Housing Type
  - 2. Type of community
  - 3. Size of yard
  - 4. Neighborhood age/life stage mix
  - 5. Structural design
  - 6. Open space
  - 7. Public transportation options

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#### Housing Type:

- **Only large single family homes** –detached homes with 4,000 square feet or more
- Only moderate single family homes –detached homes with between 2,000 and 4,000 square feet
- S All large and moderate single family homes —detached homes with 2,000 square feet or more
- **A mix of moderate single family homes and town homes** –detached homes with 2,000 4,000 square feet and attached housing units, such as row homes or duplexes
- § A mix of town homes and apartments —attached housing units, such as row homes or duplexes and apartments, condominiums, and other multi-unit complexes in which the units are individually owned or rented
- § A mix of moderate single family homes, town homes, and apartments −detached homes with 2,000 − 4,000 square feet and attached housing units, such as row homes or duplexes and apartments, condominiums, and other multi-unit complexes in which the units are individually owned or rented



Large SF Home



Moderate SF Home



Town Home



Condos / Apt

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#### Type of Community:

- City A larger community with a downtown area that includes large and small businesses, entertainment and performing arts, several schools, public rail or TRAX, and a large variety of retail centers.
- **Town** A town center with small businesses, its own schools, public rail or TRAX, and community center.
- Village A small community of lots supported by a hub of stores and shops for day to day needs.
- **Suburban Neighborhood** Just homes and schools away from stores, businesses, and traffic.











#### § Yard Size:

- Home with big yards (1 acre or more)
- Homes with medium size yards (1/4 1/2 acre)
- Homes with small yards (less than 1/4 acre)

## § Neighborhood Age/Life Stage Mix:

- Neighbors who are mostly young with no children
- Neighbors who are mostly families with young children
- Neighbors who are mostly families with young and teenage children
- Neighbors who are mostly older with no school-age children
- Neighbors who are a mix of ages and family stages

## § Structural Design:

- Units with similar architecture and design
- Custom units with unique architecture and design
- A mix of custom units and similar units

#### **§** Public Transportation Options:

- Only public bus routes nearby (within walking distance)
- Only public rail or TRAX nearby (within walking distance)
- Public bus, rail, and TRAX nearby (within walking distance)
- No public transportation nearby (within walking distance)

#### § Open Space:

- Only public parks and gardens nearby (within walking distance)
- Only recreational fields and playgrounds nearby (within walking distance)
- Only nature preserves and trails nearby (within walking distance)
- Public parks and gardens, recreational fields, playgrounds, nature preserves, and trails all nearby (within walking distance)

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#### To review any of the definitions or graphics, please click the following link: Glossary

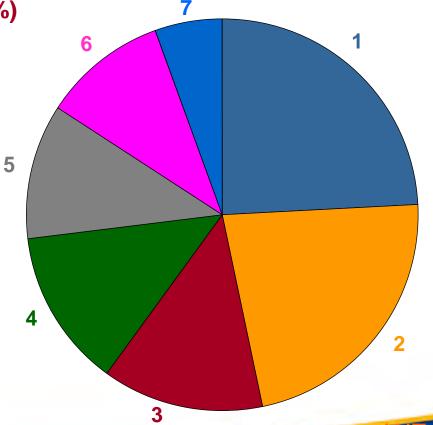
Click on the link to review the terms used.

	Community 1	Community 2	Community 3	Community 4	Community 5	Community 6
Housing Type	A mix of moderate town homes and apartments	All large and moderate single family homes	A mix of moderate single family homes, town homes, and	Only large single family homes	Only moderate single family homes	A mix of moderate single family homes and town homes
	The different community options are described in these columns.					
Size of Yard	Homes wit <del>n a</del> variety of yard sizes	of less than 1/4 acre	of less than 1/4 acre	Homes with yards of 1/4 to 1/2 acre	variety of yard sizes	Homes with yards of 1/4 to 1/2 acre
Type of Community	City	Town	City	Suburban Neighborhood	Village	Suburban Neighborhood
Neighborhood Mix	Neighbors who are mostly young with no children	Neighbors who are a mix of ages and family stages	Neighbors who are mostly families with young and teenage children	Neighbors who are mostly families with young children	Neighbors who are mostly older with no school-age children	Neighbors who are a mix of ages and family stages
Structural Design	Units with similar architecture and design	Custom units with unique architecture and design	A mix of custom units and similar units	A mix of custom units and similar units	Units with similar architecture and design	Custom units with unique architecture and design
Open Space	Only public parks and gardens nearby	Public parks and gardens, recreational fields, pla Click on this buyou do not like at the communit	any of	Only pu select the	the button to community that esirable to you.	Only recreational fields and playgrounds nearby
Public Transportation Options	No public transportation nearby	and TRAX nearby	public rail or TRAX nearby	No public transportation nearby	O ublic bus	Only public bus routes nearby
Choose a community by clicking a button	Community 1	Community 2	Con unity 3	Community 4	Community 5	Community 6
	I do not find any of these communities desirable					

#### Relative Importance of Community Attributes

- 1. Housing type (23-26%)
- 2. Neighborhood age/life stage mix (20-24%)
- 3. Public transportation options (12-14%)
- **4.** Type of community (12-15%)
- 5. Size of yard (11-12%)
- 6. Open space (9-11%)
- 7. Architectural design (5-6%)





# Preferred Combination of 75% of Utahns

- 80% of Utah County
- 80% of Future home buyers
- 79% of Recent/future home buyers earning
   \$35K per year

- **Housing type:** Mix of moderate single family homes and town homes (6/9)
- Neighborhood age/life stage mix: Neighbors who are mix of ages and family stages (9/9)
- **Public transportation options:** Public bus, rail, and TRAX nearby (8/9)
- **Type of community:** Village (7/9)
- § Size of yard: Homes with a variety of yard sizes (8/9)
- **Open space:** Public parks and gardens, recreational fields, playgrounds, nature preserves, and trails all nearby (9/9)
- **Architectural design:** Custom units with unique architecture and design (7/9)

## Ideal Community Subgroup Differentiation

	Total	Salt Lake County	Weber/Davis County	Recent/Future Home Buyers Earning \$75K + per year
Market Share	75%	74%	75%	76%
Housing Type	Mix of moderate single family homes and town homes	Mix of moderate single family homes, town homes, and apartments	All large and single family homes	<b>\</b>
Neighborhood Age/Life Stage Mix	Neighbors who are a mix of ages and family stages	$\checkmark$	✓	8
Public Transportation	Public bus, rail, and TRAX nearby	$\nabla$		K
Type of Community	Village	$\checkmark$	✓	K
Size of Yard	Variety of yard sizes	V	V	K
Open Space	Public parks, gardens, recreational fields, playgrounds, nature preserves, and trails all nearby		✓	
Architectural Design	Custom units with unique architecture and design	✓	$\square$	Mix of custom units and similar units

WF

## Ideal Community Subgroup Differentiation

	Total	Recent Home Buyers	Recent/Future Home Buyers Earning \$35k - \$75K per year
Market Share	75%	74%	75%
Housing Type	Mix of moderate single family homes and town homes	S	Only moderate single family homes
Neighborhood Age/Life Stage Mix	Neighbors who are a mix of ages and family stages	S	$\checkmark$
Public Transportation	Public bus, rail, and TRAX nearby	Only public rail or TRAX nearby	✓
Type of Community	Village	Suburban	Suburban
Size of Yard	Variety of yard sizes	K	Homes with medium size yards (1/4 or 1/2 acre lots)
Open Space	Public parks, gardens, recreational fields, playgrounds, nature preserves, and trails all nearby	V	✓
Architectural Design	Custom units with unique architecture and design	Mix of custom units and similar units	✓

## Public Transportation Impact On Market Share

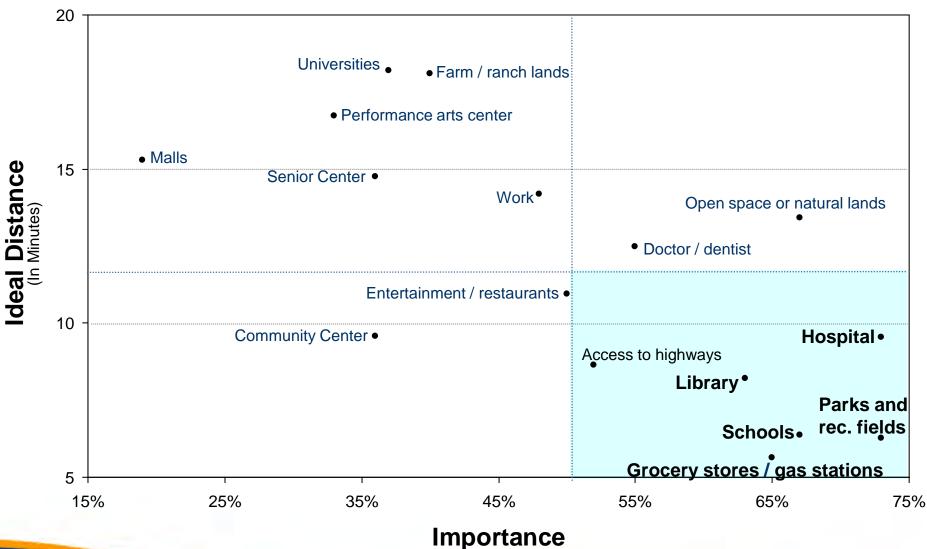
	Total
Market Share	75%
Housing Type	Mix of moderate single family homes and town homes
Neighborhood Age/Life Stage Mix	Neighbors who are a mix of ages and family stages
Public Transportation	Public bus, rail, and TRAX nearby
Type of Community	Village
Size of Yard	Variety of yard sizes
Open Space	Public parks, gardens, recreational fields, playgrounds, nature preserves, and trails all nearby
Architectural Design	Custom units with unique architecture and design

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## Type of Community Impact On Market Share

	Total
Market Share	75%
Housing Type	Mix of moderate single family homes and town homes
Neighborhood Age/Life Stage Mix	Neighbors who are a mix of ages and family stages
Public Transportation	Public bus, rail, and TRAX nearby
Type of Community	Village
Size of Yard	Variety of yard sizes
Open Space	Public parks, gardens, recreational fields, playgrounds, nature preserves, and trails all nearby
Architectural Design	Custom units with unique architecture and design

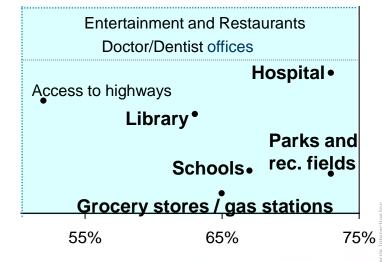
## Ideal Community Spatial Map



Please imagine your own ideal community and indicate how important it would be to you to have each of the following close to your "ideal community".

#### Ideal Community Spatial Map

- **Access to highways** is not as important to:
  - Utah County residents
  - Those earning less than \$35K per year
- Entertainment and Restaurants are more important to:
  - Utah County residents
  - Recent and Future home buyers
  - Those earning more than \$75K per year
- Doctor/Dentist offices are more important and wanted closer by:
  - Weber/Davis County residents
  - Those earning less than \$35K per year
  - Those earning more than \$75K per year



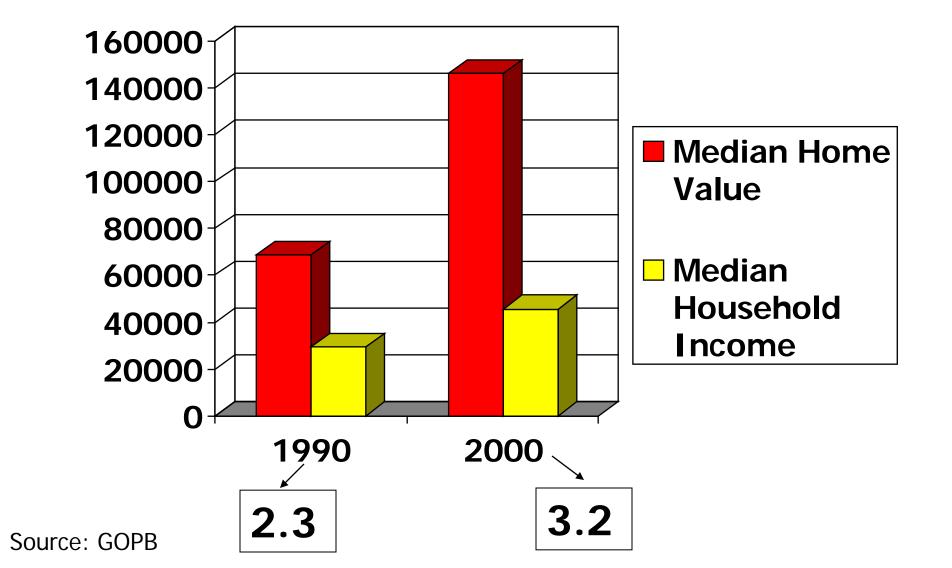
# **Communication Lesson:**

## Communicate with Values

- Persuade with <u>Reason</u>
- Motivate with <u>Emotion</u>

# Decline in Housing Affordability

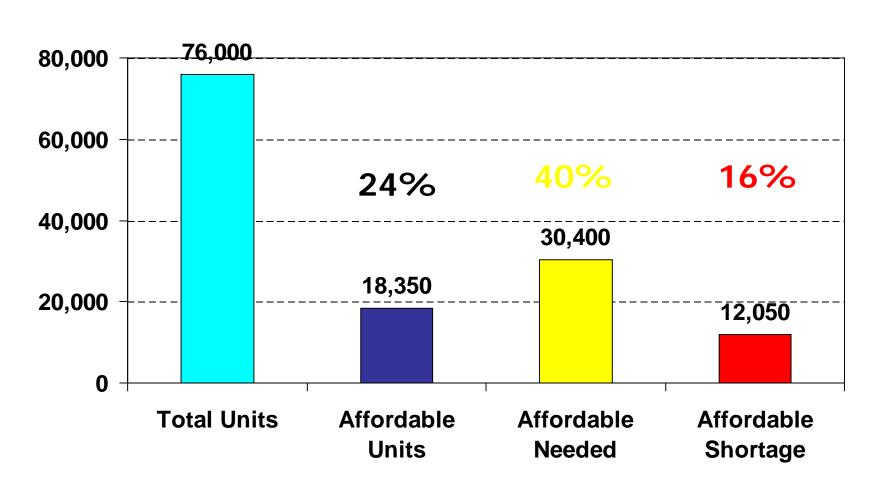
(Utah: 1990-2000)



## **New Housing Units**

(1996-2002)

52 Utah Cities Over 5,000 Population





The Tale of Two Houses

Karl & Lisa **\$600,000** 

Matt & Alyssa **\$87,000** 



